

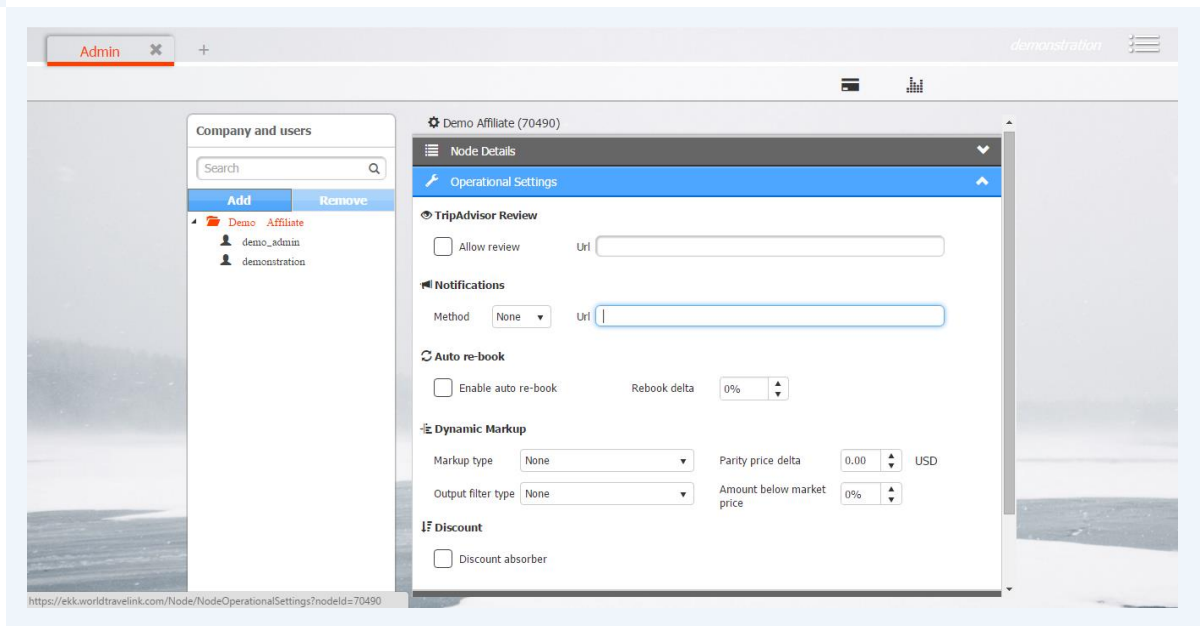


Walkthrough

Advanced Admin

Advanced Admin:

1 NODE DETAILS - OPERATIONAL SETTINGS CONFIGURATION

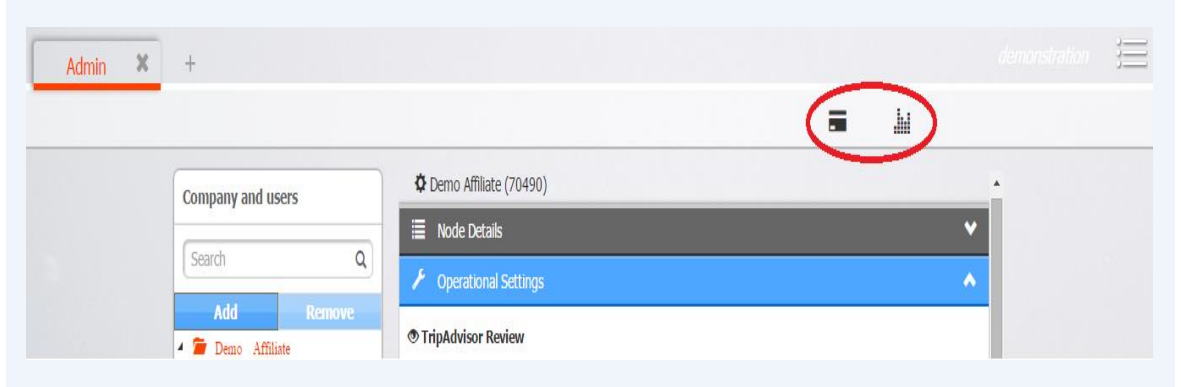


Operational settings are set of advanced function controls in the system:

- **Auto re-book** - When a booking with selected supplier can't be confirmed for any reason, auto re-book will take the next cheapest similar room from another supplier and try to book it, as long as the Re-book delta is met. Re-book delta is the % of the profit margin the affiliate is ready to forfeit, while the person making the reservation will receive the booking at the originally displayed rate.

Additional aspects of operational settings are Credit card configuration and Search result biasing, both accessible via these icons:

2 ADDITIONAL OPERATION SETTINGS - CREDIT CARD CONFIGURATION AND RESULT BIASING



Credit card configuration:

The system is connected to multiple payment gateways. In essence, any branch can be configured to work with different payment gateway or have different settings applies to it.

Payment receiver - is set for accounting purposes - so it is clear whether the funds are processed to the main company (Affiliate) or to the branch. This allows for better tracking and reconciliation.

The systems allow to set charges for credit card payments - meaning that while the final result price won't be affected, on checkout the customer is notified about those credit card processing fees. It's possible to configure the fees to apply only in case where Cash payment is available.

3 CREDIT CARD CONFIGURATION OPTIONS

The screenshot shows the 'Credit card preferences' dialog box. The dialog has a search bar at the top and a table with the following columns: Credit Card, Payment receiver, Commission on credit card only, and Commission. The table lists various credit cards and their corresponding settings.

Credit Card	Payment receiver	Commission on credit card only	Commission
Visa	Ogone/Payfort live	-select-	0.00 %
MasterCard	Ogone/Payfort live	-select-	0.00 %
AmericanExpress	--Not allowed--	-select-	
Diners	--Not allowed--	-select-	
Discover	--Not allowed--	-select-	
Eurocard	--Not allowed--	-select-	
Maestro	--Not allowed--	-select-	
JCB	--Not allowed--	-select-	

*Inherited

Save Cancel

Search results biasing:

In order to create “Recommended” output of search results (sort of default, non-price-based sorting) the system has a Biasing tool. The biasing is based on points score system that assigns dynamically to every hotel in search results points based on the below metrics. Hotels with higher score will be displayed first.

4 BIASING

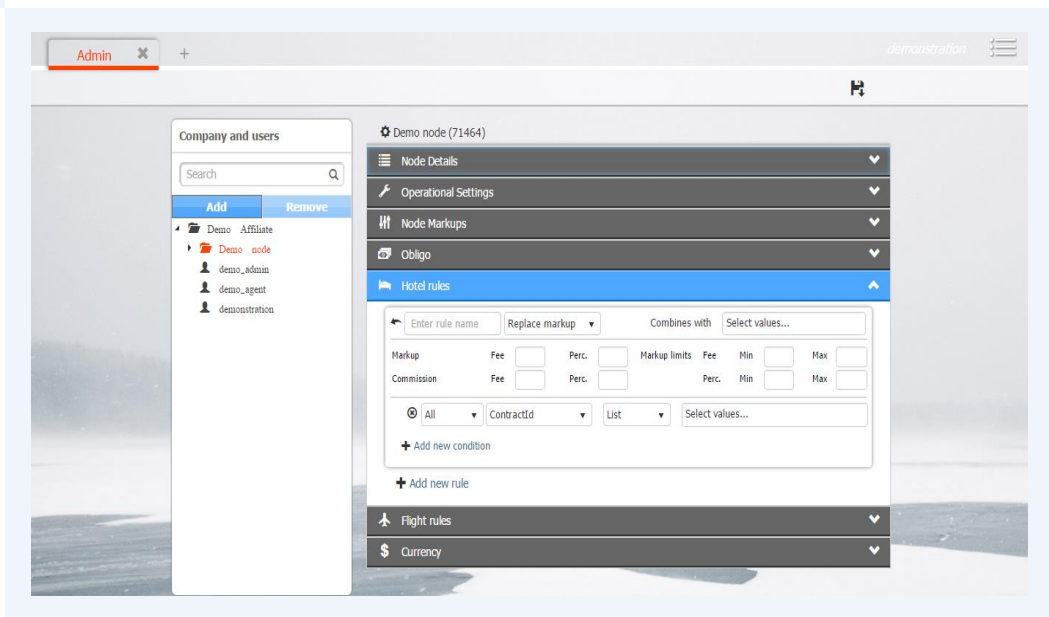
The screenshot shows a 'Biasing settings' dialog box with the following configuration:

Metric	Value
Star rating	0.9
TripAdvisor	0
Price	0
Proximity	0
Refundability	0
Not room only	0
Special deals	0

Buttons: Save, Reset, Cancel

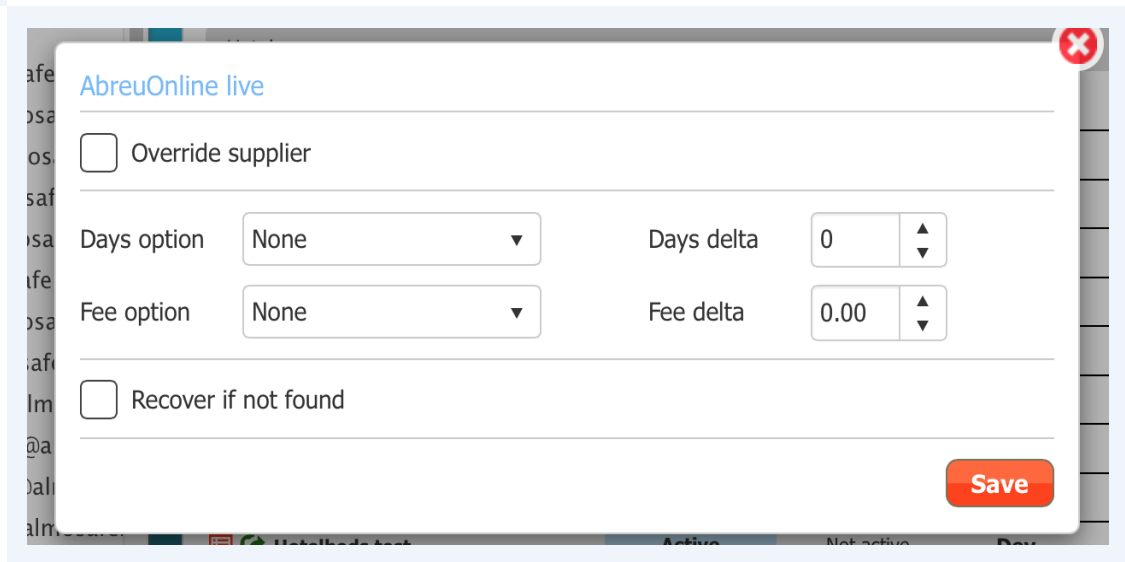
Discount absorber:

5 RULE ENGINE CONFIGURATION



The rule engine in the system allows application of different display and pricing behavior in situations where specific conditions are met. For example, creating a rule that provides a discount if a stay is longer than 7 days, or hiding specific hotel or chain from search results. There's infinite amount of possible rules configurations, but they shouldn't be abused, as this function is resource consuming.

6 CANCELLATION POLICY ALTERNATION



Within Markups section, in addition to managing the markups and commissions, it's possible to control supplier cancellation policies. There are two main usages - Overriding supplier policy and setting your own, or adjusting the policy details returned from suppliers, making them "worse" for the consumer but not increasing own exposure (that the first scenario does). As an example, using this setting, all rooms can be shown as non-refundable 3 days from search, or 7 days before check in etc.