



Walkthrough
CXL policy

Cancellation policy:

Suppliers cancellation policy is available in every product (hotels/flights/cars).

1 HOTEL CANCELLATION POLICY

Search 215A83HD with 55 hotels for London, United Kingdom from 01/12/2015 to 06/12/2015

1 Lexham Gardens Hotel
1 Lexham Gardens, London
★ ★ ★ ★ ★
4.54km from POI
414 reviews
\$271.93 ▶

Chrysos
25-27 Norfolk Square, London
★ ★ ★ ★ ★
3.25km from POI
234 reviews
\$346.16 ▶

Hendon Hall
Ashley Lane, London
★ ★ ★ ★ ★
11.54km from POI
461 reviews
\$362.58 ▶

President
Russell Square, London
★ ★ ★ ★ ★
1.65km from POI
2397 reviews
\$402.25 ▶

Generator Hostel London
37 Tavistock Place, London
★ ★ ★ ★ ★
2.65km from POI

1 Lexham Gardens Hotel
1 Lexham Gardens
★ ★ ★ ★ ★
4.54km from POI
414 reviews
From **\$271.93**



Disclaimer: It is the responsibility of the hotel chain and/or the individual property to ensure the accuracy of the photos displayed.

Drag a column header and drop it here to group by that column

Type	Class	Inv. type	Rate Type	Payment	CXL. Info	Avg. price/night	Comm. %	Comm. Est.	Total ▲	
☒ Double	Standard	GTA		Pre-pay	☒	\$54.3	Tax Incl.	Net rate	\$271.93 Tax Incl.	Book
☒ Quadruple	Standard	GTA		Pre-pay	☒	\$54.3	Tax Incl.	Net rate	\$271.93 Tax Incl.	Book
☒ Triple	Standard	GTA		Pre-pay	☒	\$54.3	Tax Incl.	Net rate	\$271.93 Tax Incl.	Book

With a stay at 1 Lexham Gardens Hotel, you'll be centrally located in London, convenient to Kensington Roof Gardens and Imperial College London. This hotel is close to Royal Albert Hall and Harrods.

Stay in one of 55 guestrooms featuring flat-screen televisions. Wireless Internet access (surcharge) keeps you connected, and cable programming is available for your entertainment. Conveniences include coffee/tea makers, housekeeping is provided daily, and irons/ironing boards can be requested. Make use of convenient amenities such as wireless Internet access (surcharge), a fireplace in the lobby, and tour/ticket assistance. Breakfast is available for a fee.

Amenities

- ✓ Bathroom
- ✓ Coffee
- ✓ Desk
- ✓ Dry cleaning service
- ✓ Fireplace
- ✓ Hairdryer
- ✓ Housekeeping

2 HOTEL CANCELLATION POLICY



1 Lexham Gardens Hotel
1 Lexham Gardens
★ ★ ★ ★ ★
4.54km from POI
414 reviews

\$271.93

[Book](#)

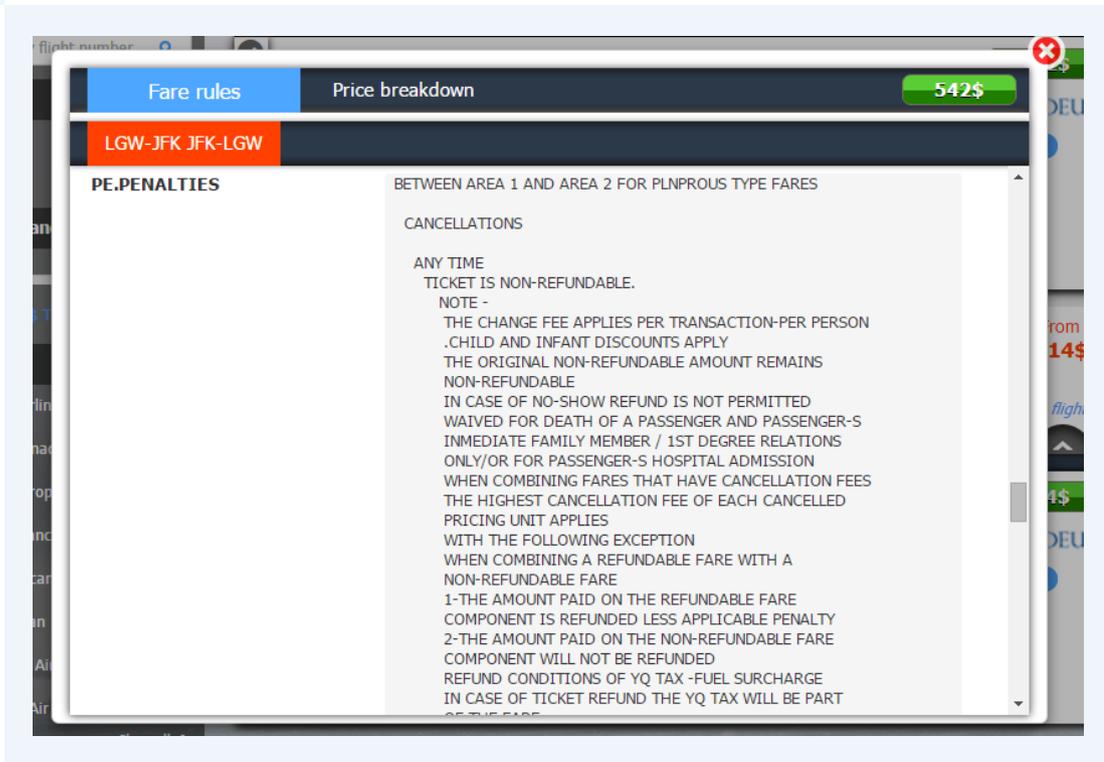
Cancellation policies

- If the reservation canceled on or after **24/11/2015 00:00 GMT**, cancellation penalty will be **\$60.79**
- If the reservation canceled on or after **01/12/2015 00:00 GMT**, cancellation penalty will be **\$271.93**

Booking remarks:
Passengers name change is not allowed from 29 Nov 2015 to 01 Dec 2015

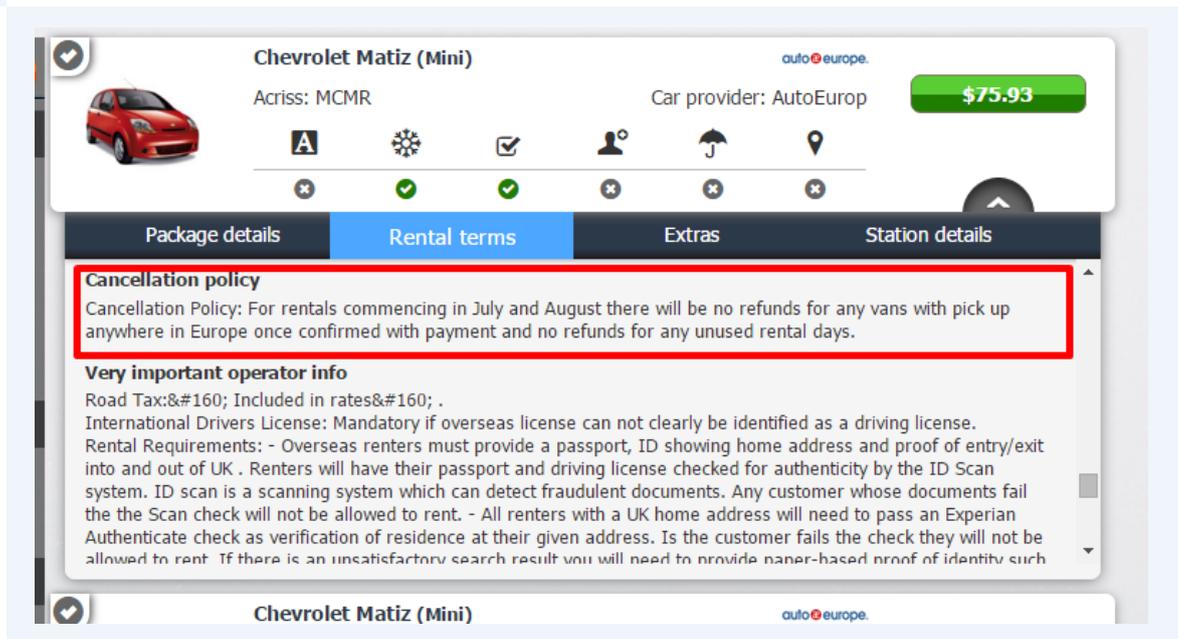
When booking a flight, cancellation policy mentioned as a "Fare rules". Pressing the flight additional information and then press the circled "i" – a window with "Fare rules" content will be display.

2 FLIGHTS FARE RULES



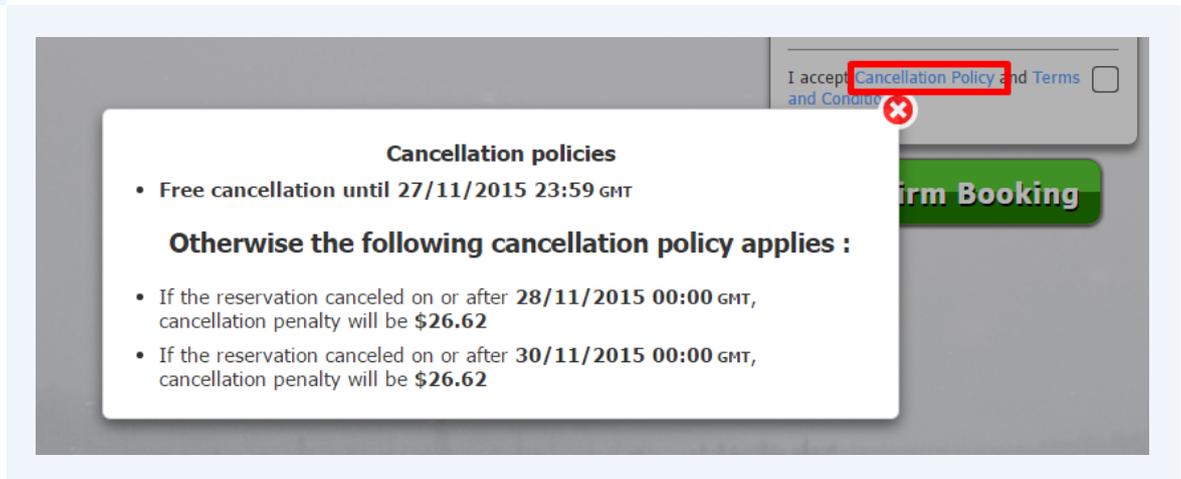
Car cancellation policy will appear in the car additional information, in the "Rental terms" section.

2 CARS CANCELLATION POLICY



In order to confirm & to see that cancellation policies are accepted & clear by you, they're will also appear in hotel/flights/cars booking (check-out) page.

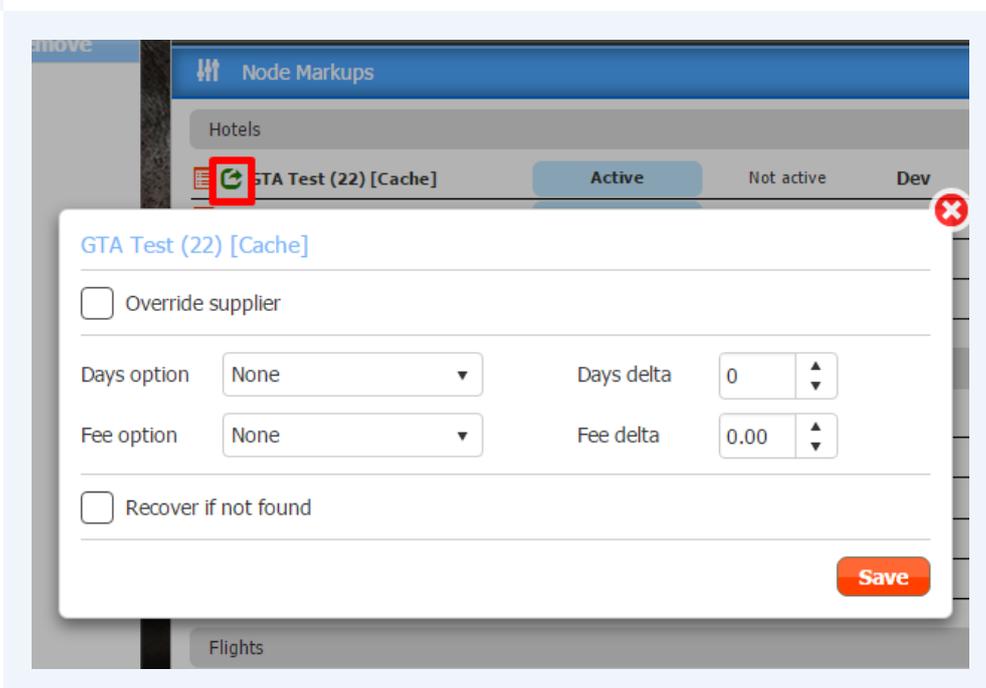
2 CANCELLATION POLICY



Suppliers cancellation policy control:

Within Markups section, in addition to managing the markups and commissions, it's possible to control supplier cancellation policies. There are two main usages - overriding supplier policy and setting your own, or adjusting the policy details returned from suppliers, making them "worse" for the consumer but not increasing own exposure (that the first scenario does). As an example, using this setting, all rooms can be shown as non-refundable 3 days from search, or 7 days before check in etc.

2 EDIT CXL ENHANCEMENT SETTINGS



Obligo management is created to allow you to provide credit line to branches or users. Various configuration of Obligo settings in conjunction with User settings are what we call "Payment preferences". For example, basic settings are **Cancellation policy or Full booking amount** should be checked and deducted against the obligo in case of booking.

Number of days until cancellation policy will establish whether you want only bookings that are within that range to be checked and deducted against the obligo in case of booking.

Sample configuration with: Obligo set to 0 and Checked "Number of days until cancellation policy" to 2 - would mean that it's possible to book rooms that can be cancelled next 2 days at least without any charges.

If you have internal staff - just leave obligo as is. When creating external branches and users - please adjust Obligo on Node level. Obligo is commutative - so it calculates all underlying Nodes and Users.

2 EDIT CXL ENHANCEMENT SETTINGS

The screenshot displays the 'Obligo' settings interface. At the top, there is a blue header with the 'Obligo' logo and a back arrow. Below the header, the 'Set max obligo' is set to '9999999999 \$'. A red box highlights two options: 'Cancellation policy based (if not checked, full price will apply)' and 'Number of days until cancellation policy' which is set to '2'. Below these options, there are four financial data points: 'Current debt' (643.97 \$), 'Future debt' (0.00 \$), 'Current credit' (643.97 \$), and 'Future credit' (0.00 \$). To the right of these values are two input fields for 'Reduce debt' and 'Reduce credit', both set to '0 \$'.

Set max obligo	9999999999 \$				
<input type="checkbox"/> Cancellation policy based (if not checked, full price will apply)					
<input type="checkbox"/> Number of days until cancellation policy	2				
Current debt	643.97 \$	Future debt	0.00 \$	Reduce debt	0 \$
Current credit	643.97 \$	Future credit	0.00 \$	Reduce credit	0 \$