



Walkthrough

Flights booking

Flights booking flow:

1 SEARCH BOX OPTIONS

The screenshot shows a flight search interface with the following elements:

- Residency:** United Kingdom (GB) (dropdown)
- Currency:** US Dollar (USD) (dropdown)
- Trip Type:** ☐ One-way, ☒ Round-trip, ☐ Multiple destinations
- Origin:** London, United Kingdom - All airports (LON) ✓
- Destination:** New York, United States - All airports (NYC) ✓
- Departure Date:** 01/12/2015
- Return Date:** 06/12/2015
- Passengers:** 1 Adults (Age: 12+), 0 Children (Age: 2-11), 0 Infants (Age: 0-1)
- Advanced options:** (dropdown arrow)
- Search:** (orange button)

Search box input elements are controlled from Personalization screens.

Advance options (see below) include pre-filtering of stops, flexible dates, class etc.

Choosing **multiple destination** will add you the option to also "Add flight leg"

It is important to pass both correct Residency to avoid problems or inapplicable rates being shown, as well as Kids ages - the rates depend on correct parameters being set.

2 FLIGHTS PERSONALIZATION

The screenshot shows the 'Flights' personalization settings interface with the following sections:

- Search box:**
 - Default trip type: ☐ One-way, ☐ Round-trip, ☐ Multiple destinations (Default)
 - Default departure date(days in future): (input field) (Default)
 - Default return date(days after departure): (input field) (Default)
- Search results:**
 - Flights default grouping: (dropdown menu) (Default)
 - Default results view mode: ☐ Route view, ☐ Grid view (Default)
 - Show vertical toolbar: ☐ Yes, ☐ No (Default)
- Booking page:**
 - Terms And Conditions URL: (input field) (Default)
 - Display Internal References: ☐ Yes, ☐ No (Default)
- Save:** (orange button)

3 EXTENDED SEARCH

Residency: United Kingdom (GB) ▼


Currency: US Dollar (USD) ▼

☐ One-way

☐ Round-trip


☒ **Multiple destinations**

London, United Kingdom - All airports (LON) ✓


01/12/2015 


New York, United States - All airports (NYC) ✓


Flying from?


06/12/2015 


Arriving at?


1 Adults  Age: 12+


0 Children  Age: 2-11


0 Infants  Age: 0-1

 Add flight leg

Advanced options 

0 Seniors 

0 Students 

0 Military 

☐ Direct flight only

Max connections

2 connections ▼

☐ Nearby airports

Highest class

Economy ▼

☐ Flexible dates +/- 3 days

Select airlines...

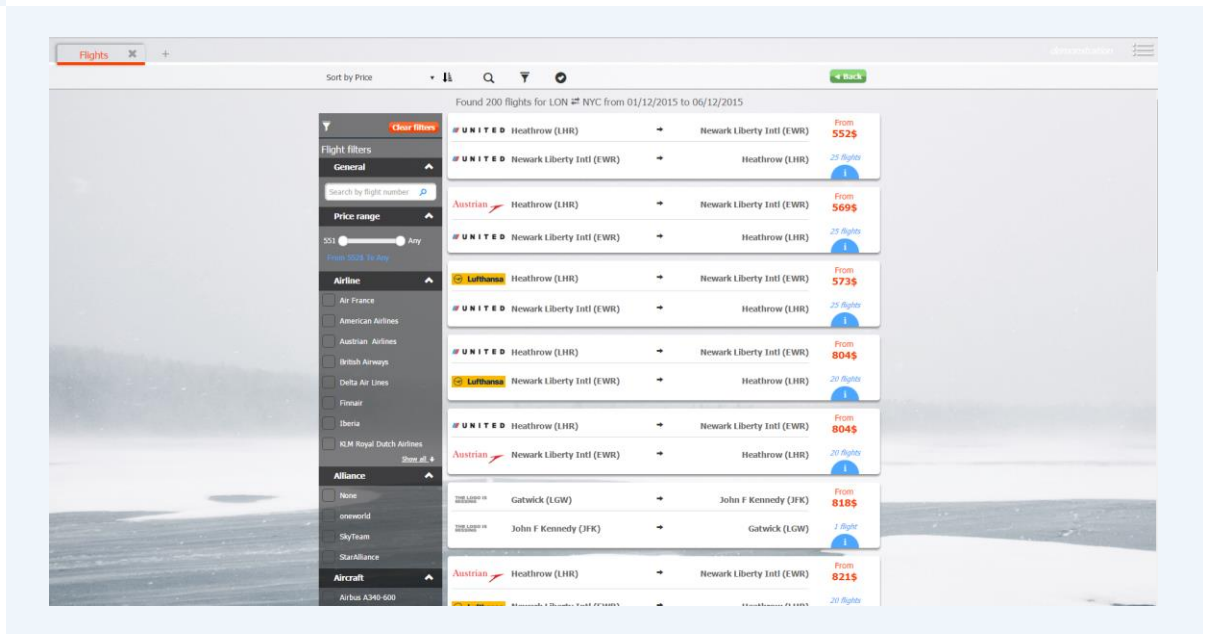
☐ Refundable only

Search results grouping

None ▼

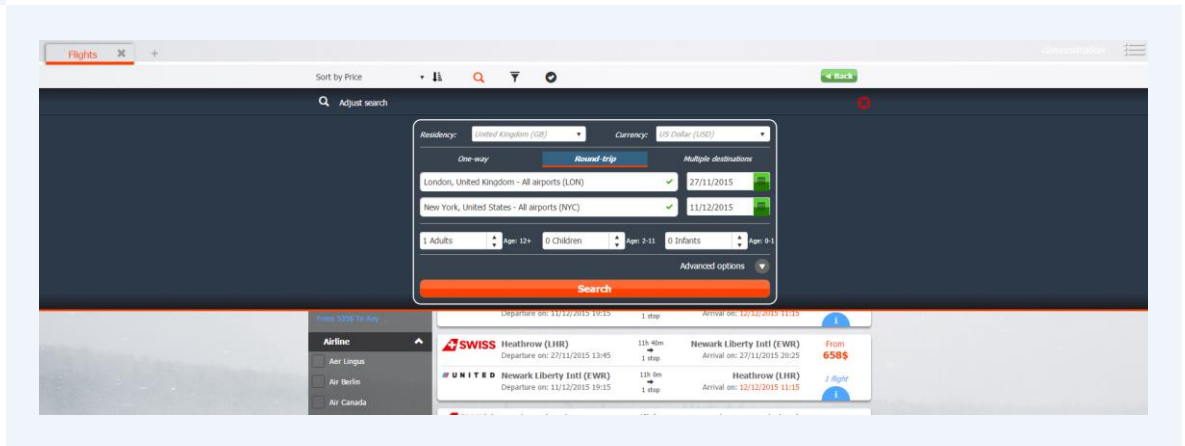
Search

4 SEARCH RESULTS



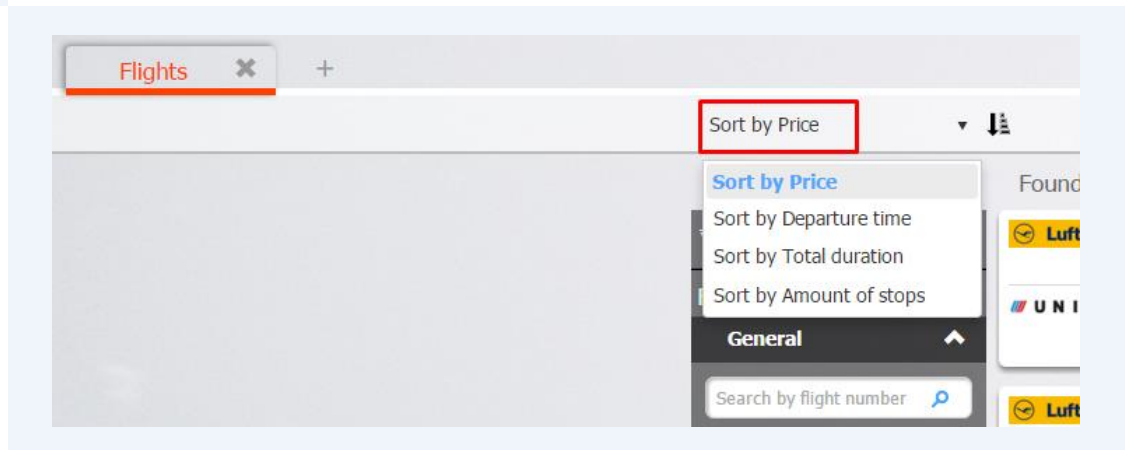
Search results page will give you a working Dashboard, where you can sort, filter, compare, check availability etc. Many of default settings, display preferences and other parameters can be preconfigured in Personalization section (see screenshot above).

5 MAKING NEW SEARCH

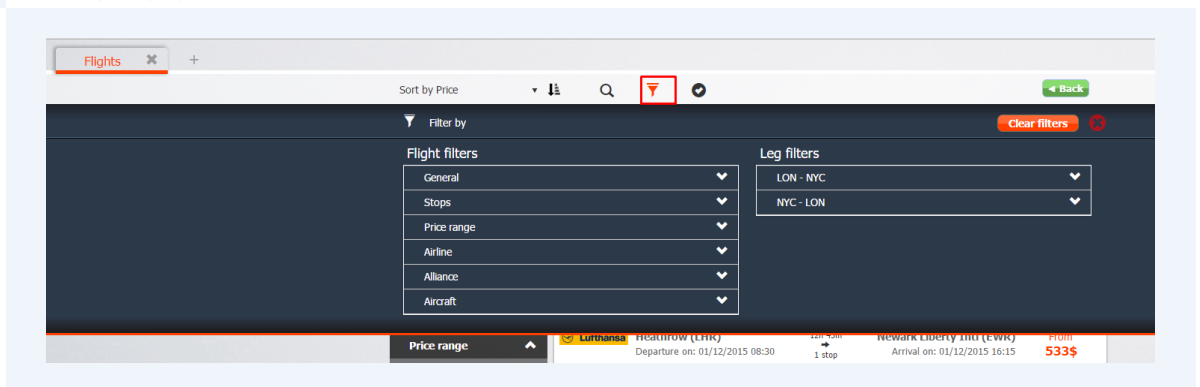


You can sort results by any of the below parameters.

6 SORT RESULTS



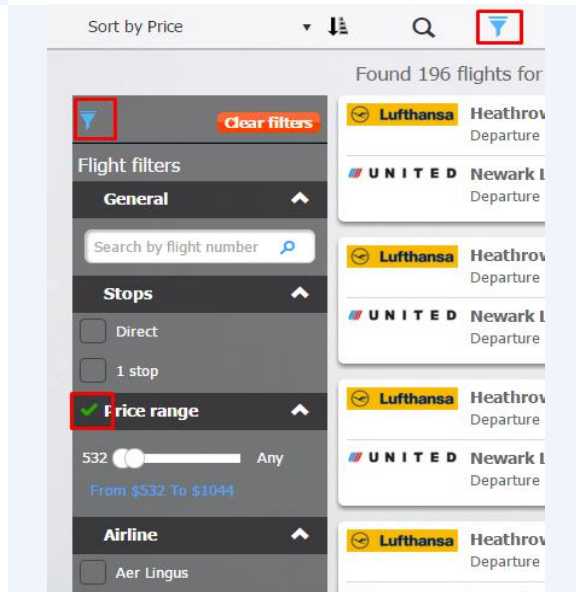
7 FILTER OPTIONS



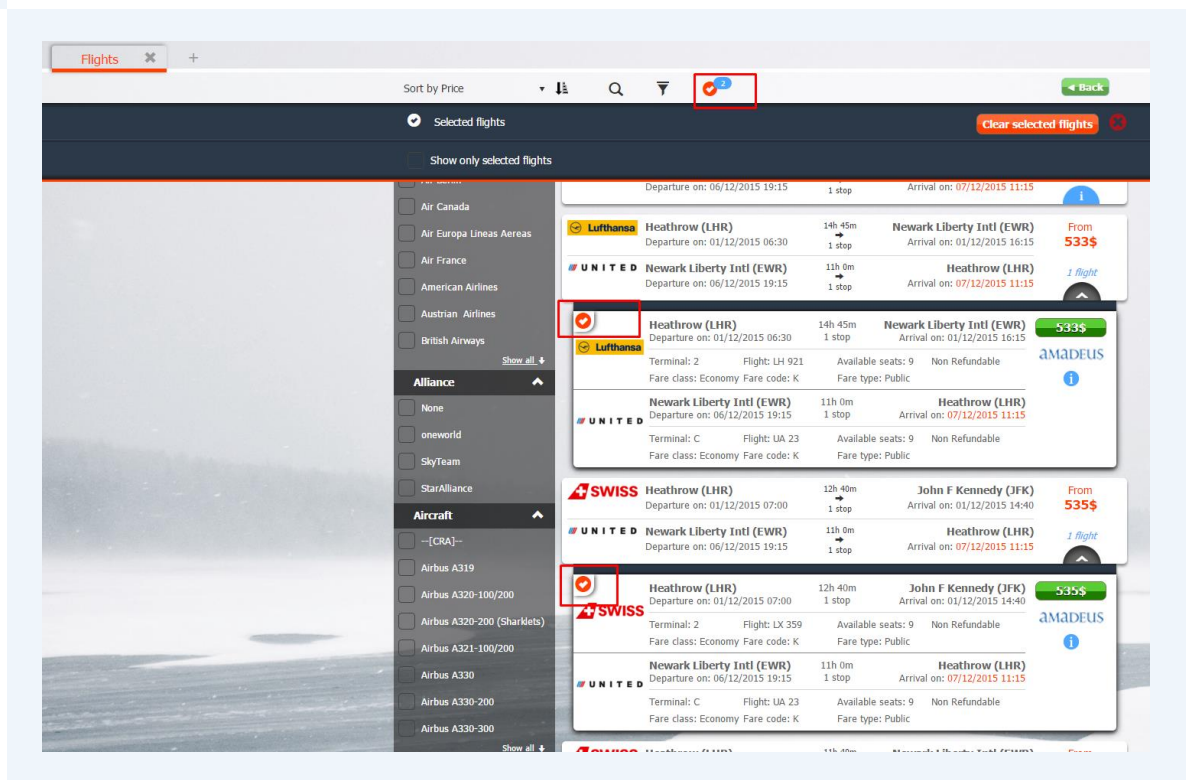
The filters are available in the Upper section as well as a side bar on the left side. The reason for upper filters being present is the fact that vertical toolbar (filters) can be hidden using personalization settings.

The platform allows you to filter by basically any possible parameters returned from search results. Once one or more of the filters were marked it is shown automatically on vertical toolbar.

8 RESULTS FILTERING



9 SHOWING SELECTED FLIGHTS ONLY



By checking the “V” icon you can “select” flights and easily review them by clicking on V icon in the upper menu, then selecting “Show only selected flights”. The number next to the Icon shows how many flights you have selected. To clear the selection use either “Clear filters” button found in the upper section of each filter toolbar or “Clear selected hotels”.

Pressing the "i" in the flight will open an additional information on the flight such as flight number, terminal, seat, class etc.

10 FLIGHT ADDITIONAL INFORMATION

The screenshot displays flight details for two airlines: Lufthansa and United. The top section shows a Lufthansa flight from Heathrow (LHR) to Newark Liberty Intl (EWR) on 01/12/2015, departing at 08:05 and arriving at 18:20, with a duration of 15h 15m and 1 stop. The price is listed as 'From 533\$'. Below this, a United flight from Newark Liberty Intl (EWR) to Heathrow (LHR) on 06/12/2015, departing at 19:15 and arriving at 11:15, with a duration of 11h 0m and 1 stop, is shown. A green button with '533\$' and an 'i' icon is visible. The bottom section provides detailed fare rules for both flights, including terminal, flight number, available seats, fare class, and fare type. The Lufthansa flight is in Economy class (EW 5357) and the United flight is in Economy class (UA 23). Both flights are non-refundable and have a public fare type.

Airline	Origin	Destination	Departure	Arrival	Duration	Stops	Price
Lufthansa	Heathrow (LHR)	Newark Liberty Intl (EWR)	01/12/2015 08:05	01/12/2015 18:20	15h 15m	1 stop	From 533\$
United	Newark Liberty Intl (EWR)	Heathrow (LHR)	06/12/2015 19:15	07/12/2015 11:15	11h 0m	1 stop	533\$

Fare Rules:

- Lufthansa (EW 5357):** Terminal: 2, Flight: EW 5357, Available seats: 4, Non Refundable, Fare class: Economy, Fare code: K, Fare type: Public.
- United (UA 23):** Terminal: C, Flight: UA 23, Available seats: 9, Non Refundable, Fare class: Economy, Fare code: K, Fare type: Public.

Clicking on the "i" icon found in flight additional information will display the fare rules of the selected flight airlines, Pressing the price breakdown will show you the portion of the fare & the tax.

11 FARE RULES & PRICE BREAKDOWN

The screenshot shows a window titled 'Fare rules' and 'Price breakdown' with a total price of 533\$. The route is LHR-EWR EWR-LHR. The 'RU.RULE APPLICATION' section details the promotional fares from the United Kingdom to the United States, including application area, class of service, capacity limitations, and other conditions. The 'MN.MIN STAY' section specifies that travel from the inbound transatlantic sector must commence no earlier than the first sun after departure of the outbound transatlantic sector. The 'MX.MAX STAY' section specifies that travel from the last stopover must commence no later than 3 days after arrival at the final destination.

Fare rules | **Price breakdown** | **533\$**

LHR-EWR EWR-LHR

RU.RULE APPLICATION

LH PROMOTIONAL FARES FROM THE UNITED KINGDOM TO THE UNITED STATES.

APPLICATION AREA

THESE FARES APPLY FROM UNITED KINGDOM TO THE UNITED STATES.

CLASS OF SERVICE

THESE FARES APPLY FOR BUSINESS/ECONOMY CLASS SERVICE.

CAPACITY LIMITATIONS

THE CARRIER SHALL LIMIT THE NUMBER OF PASSENGERS CARRIED ON ANY ONE FLIGHT AT FARES GOVERNED BY THIS RULE AND SUCH FARES WILL NOT NECESSARILY BE AVAILABLE ON ALL FLIGHTS. THE NUMBER OF SEATS WHICH THE CARRIER SHALL MAKE AVAILABLE ON A GIVEN FLIGHT WILL BE DETERMINED BY THE CARRIERS BEST JUDGMENT

OTHER CONDITIONS

MILEAGE UPGRADE PERMITTED FOR BOOKING CLASSES B/Y/D/C/J. FOR FURTHER BOOKING CLASSES AND CONDITIONS CONTACT CARRIER FOR DETAILS.

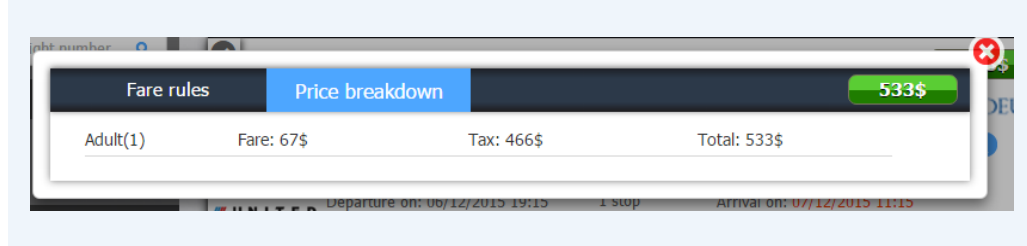
MN.MIN STAY

TRAVEL FROM INBOUND TRANSATLANTIC SECTOR MUST COMMENCE NO EARLIER THAN THE FIRST SUN AFTER DEPARTURE OF THE OUTBOUND TRANSATLANTIC SECTOR.

MX.MAX STAY

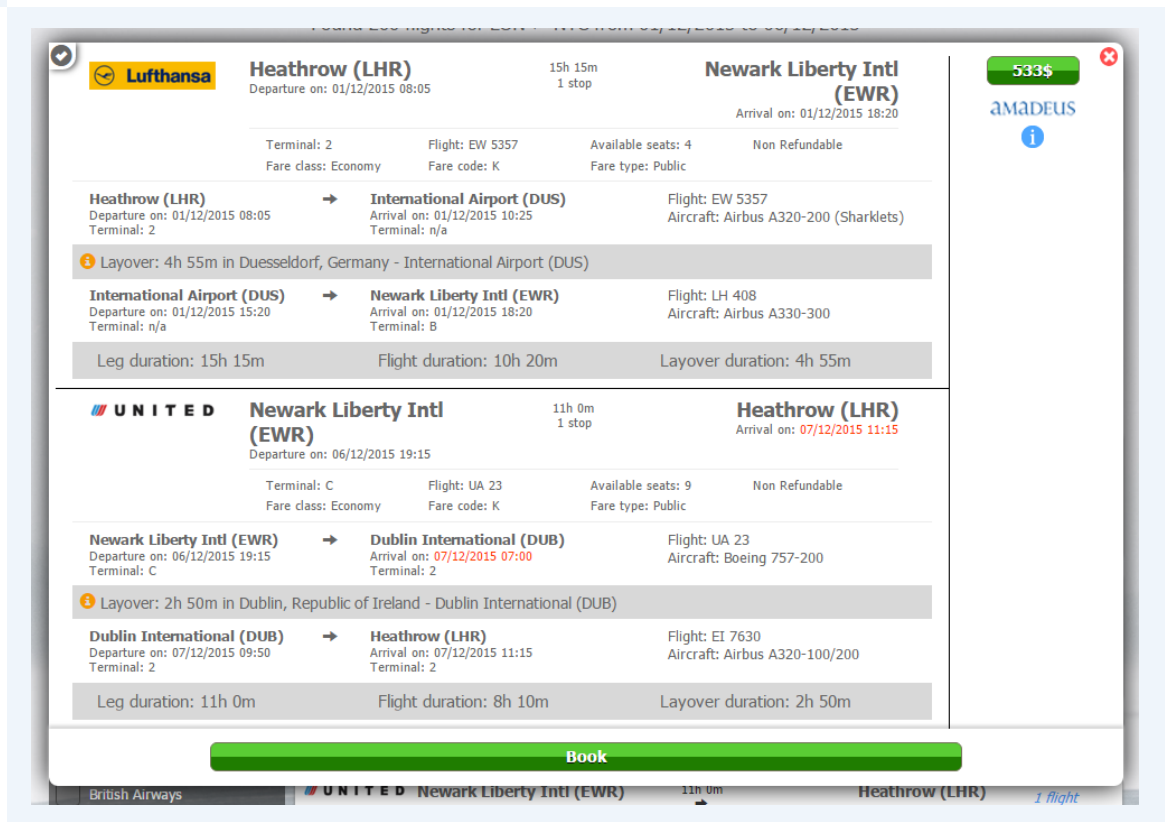
TRAVEL FROM LAST STOPOVER MUST COMMENCE NO LATER THAN 3 DAYS AFTER ARRIVAL AT THE FINAL DESTINATION.

12 PRICE BREAKDOWN



If you are interested in booking the flight, press the flight price => A new window is opened with all flight details & a "Book" button.

13 FLIGHT PAGE



After clicking the "Book" button, you will get to the Booking page (checkout). You can notice on the right side the reservation pricing summary, that can include details about Taxes, Commissions, Averages, Refund ability etc.

14 CHECK OUT

Sort by Price

Back

You are booking LON → NYC from 01/12/2015 to 06/12/2015

Customer details

Name

Mr

First name

Last name

*This name will be used as reservation owner and will be the same as first passenger

Address

Street name and number

City

Enter city name

Zip code

Enter zip code

Country

Israel (IL)

State/prov

Email

example@mail.com

Phone

Phone number

Payment details

Passengers

Flight details

\$532.58

Supplier:

Amadeus

Price:

\$532.58

Refundability:

Non Refundable

Tax:

\$465.58

Total:

\$532.58

I accept [Fare rules](#), [Terms and Conditions](#)

☐

Confirm Booking

Customer details - Only First and last name are mandatory however filling other information can be useful for proper reservation management and record tracking. If the email is not present - the consumer won't receive an email notification/voucher.

15 CHECK OUT - PAYMENT

Flights ✕ +

Sort by Price

You are booking LON to NYC from 01/12/2015 to 06/12/2015

\$532.58

Supplier: Amadeus
Price: \$532.58
Refundability: Non Refundable
Tax: \$465.58
Total: \$532.58

☐ I accept Fare rules, Terms and Conditions

Confirm Booking

When opening the "**Payment details**" tab, you will find the "Create PNR" option & "Ticket PNR", checking cash or credit card, choosing "Ticket PNR", will give you the option to modify the markup by amount or % or total fields. Based on changes made, other fields will be updated automatically. Choosing the credit card they can change dynamically from one flight company to another. If the credit card will be billed in currency different to search currency used, appropriate warning is displayed.

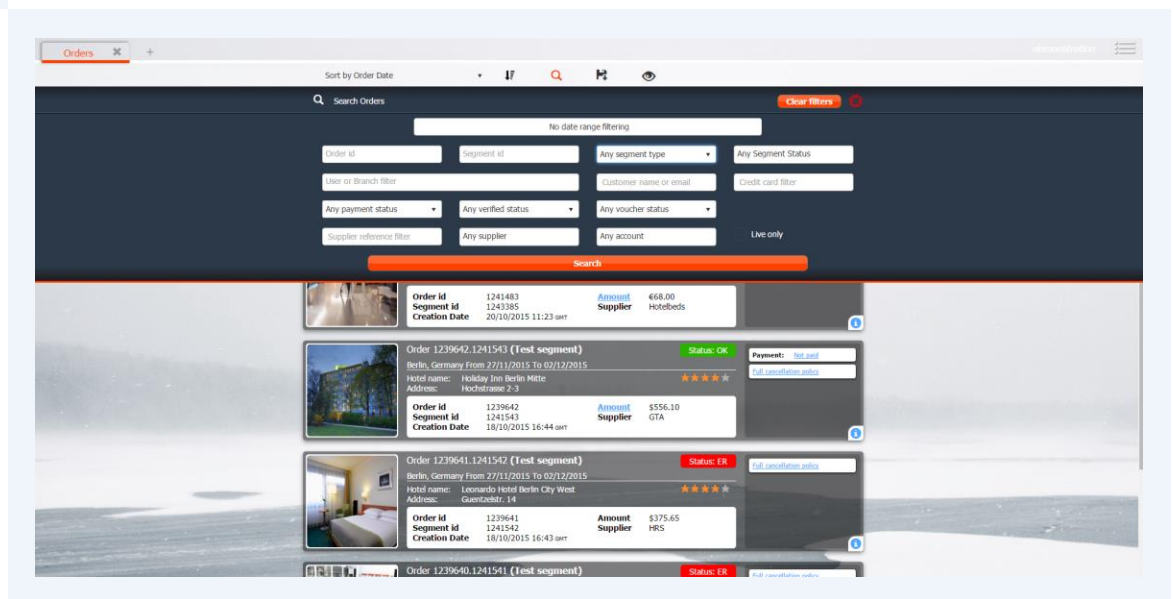
After inputting credit card number, a tool tip can be viewed by hovering over Visa/MC logo - that will show if additional Credit card fees may apply to payment.

All fields in this screen are mandatory.

Flight details - This section allows you to verify once more the flight details, prior to booking.

Flights order management:

16 ORDER MANAGEMENT SCREEN



Order management section is intended for reservation management and reporting. Based on user permissions settings, users can view own or other users orders here. In order to filter out only flights orders choose in "Any segment type" field, the value of "Flights". To see the rest of order management flow, go to "Order Management" PDF tutorial.